Using the Present Passive in Business & Management

A Guide for Intermediate Learners

Introduction: What is the Passive Voice?

- A sentence where the focus is on the action rather than the doer.
- Used in business for formal, objective, and process-focused language.
- Example:
- * Active: Managers review employee performance yearly.
- * Passive: Employee performance is reviewed yearly.

Forming the Present Passive

Structure: Subject + am/is/are + past participle
 (V3)

- Examples:
- Active: The company sends reports to clients.
- * Passive: Reports are sent to clients.
- Active: HR handles employee complaints.
- * Passive: Employee complaints are handled by HR.

Why Use the Present Passive in Business?

- 1. To focus on the process, not the person.
- Example: Salaries are processed at the end of the month.
- 2. To make statements more formal and objective.
- Example: Orders are confirmed via email.
- 3. When the doer is unknown or unimportant.
- Example: A decision is made after reviewing the data.

Active vs. Passive – Business Examples

- Active → Passive:
- The manager signs contracts. → Contracts are signed by the manager.
- The company updates the policies. → The policies are updated regularly.
- The marketing team creates campaigns. →
 Campaigns are created by the marketing
 team.

Common Business Expressions in Passive

- Emails are sent to clients.
- Meetings are scheduled every Monday.
- New employees are trained in the first week.
- Performance is evaluated quarterly.
- Invoices are issued after payment.

Common Mistakes to Avoid

- 1. Incorrect 'be' form:
- X The report submit on Fridays.
- ♥ The report is submitted on Fridays.

- 2. Wrong past participle:
- - X Decisions are make by the board.
- ♥ Decisions are made by the board.

3. Overusing passive when active is clearer.

Task 1: Convert Active to Passive

- Rewrite the sentences in the passive voice:
- 1. The HR department reviews job applications every week.
- 2. The manager approves expense reports.
- 3. The company sends invoices to clients on Mondays.
- 4. Employees attend training sessions every quarter.
- 5. The IT team resolves technical issues

Task 2: Fill in the Blanks

- Complete the sentences with the correct passive form:
- 1. Emails _____ (send) to all employees every morning.
- 2. Annual reports _____ (prepare) by the finance team.
- 3. New employees _____ (train) in their first week.
- 4. Performance reviews _____ (conduct) every six months.

Task 3: Identify & Correct Mistakes

- Find and correct the mistakes:
- 1. Reports is submitted to the director every Friday.
- 2. Employee performance are evaluated annually.
- 3. The budget are approved by the finance team.
- 4. Meetings schedule every Monday.
- 5. Customer complaints is handled by the support team

Task 4: Write Business Sentences in Passive

- Use the words to form correct passive sentences:
- 1. Products / deliver / to customers / on time
- 2. Meetings / hold / every Monday
- 3. Employees / inform / about policy changes
- 4. Invoices / send / after payments / process
- 5. Customer feedback / analyze / by the marketing team

Conclusion

- The present passive is used for **formal, objective, and process-focused language**.
- Structure: **am/is/are + past participle**.
- Used in **emails, reports, and official communication**.
- Practice using it in professional writing!