

جامعة باجي مختار – عنابة قسم العلوم المالية والتجارية

3 <sup>rd</sup> year of license- Marketing	1 <sup>st</sup> TD	Full name:
	Dr. GOURI M	

## **\*** Classification of Marketing research:

- Determine the appropriate marketing research for each situation
1-A company wants to collect data on customer demographics and their orientations toward a service.
<b>&gt;</b>
2- The company CEBON wants to collect data on its product Elmordjan during the month of Ramadan
<b>&gt;</b>
3- The Soummam company wants to know if consumers accept its advertising message entitled: Superior quality on its new product. You should know that she uses this message for all her products.
<b>&gt;</b>
4-A company wants to do a study to measure the skills of its employees.
<b>&gt;</b>
5-A company wants to measure the impact of price variation on the volume of demand for its products.
<b>&gt;</b>
6- A company wants to collect data about the image of its product in the minds of consumers.
<b>&gt;</b>
7- The Algerian Golf Bank wants to know the degree of satisfaction of its customers with its services.
<b>&gt;</b>
8- Condor plans to launch a new product on the market, it presents products supported by after-sales services.
<b>&gt;</b>
9-The company wants to evaluate the efficiency of its advertising by observing a group of clients for a continuous year
<b>&gt;</b>
10- A company wants to discover the reasons for its employees' inefficiency before starting



## **Solution TD 01**

## **Classification of Marketing research:**

- 1-A company wants to collect data on customer demographics and their orientations toward a service.
  - Descriptive research using statistics
- 2- The company CEBON wants to collect data on its product Elmordjan during the month of Ramadan
  - > Transversal research
- 3- The Soummam company wants to know if consumers accept its advertising message entitled: Superior quality on its new product. You should know that she uses this message for all her products.
  - > Inductive research
- 4-A company wants to do a study to measure the skills of its employees.
  - > Case study
- 5-A company wants to measure the impact of price variation on the volume of demand for its products.
  - > Experimental research
- 6- A company wants to collect data about the image of its product in the minds of consumers.
  - Descriptive research using statistics
- 7- The Algerian Golf Bank wants to know the degree of satisfaction of its customers with its services.
  - Descriptive research using statistics
- 8- Condor plans to launch a new product on the market, it presents products supported by after-sales services.
  - Inductive research
- 9-The company wants to evaluate the efficiency of its advertising by observing a group of clients for a continuous year
  - > Extensive research
- 10- A company wants to discover the reasons for its employees' inefficiency before starting a study.
  - > Exploratory research